# AI in Healthcare: Hope vs. Hype



J.D. Whitlock, MPH, MBA CIO, Dayton Children's







# "WE ALWAYS OVER ESTIMATE THE CHANGE THAT WILL OCCUR OVER THE NEXT 2 YEARS AND UNDER ESTIMATE THE CHANGE THAT WILL OCCUR OVER THE NEXT 10."

- BILL GATES

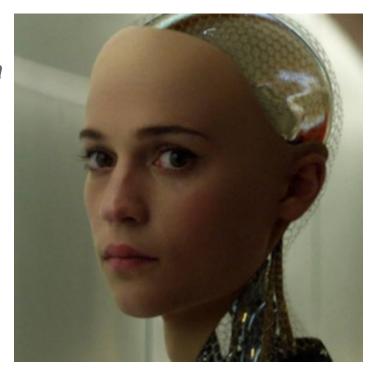


Atul Grover, MD, PhD @AtulGroverMD

30 years from now we may have AI doing a lot of work but I don't foresee Artificial Compassion

Isaac Kohane <u>@zakkohane</u> replying to <u>@AtulGroverMD</u>

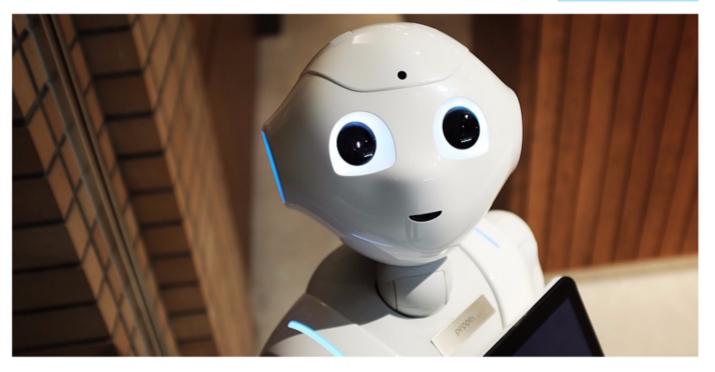
If 30 years from now, an AI talking to you SEEMS more compassionate than many harried docs today, will the distinction matter?



# Dr. Alexa Is Ready to See You: Are You Ready for AI Doctors?

September 17th 2019





Artificial Intelligence (AI) has rapidly gone from something we only see in scifi movies to a technology we interact with every day. From making product recommendations to finishing your sentences, AI is everywhere.

But will AI replace doctors in a hospital?

https://hackernoon.com/dr-alexa-is-ready-to-see-you-are-you-ready-for-ai-doctors-4rje3a5w

#### Viewpoint

May 20, 2019

# Artificial Intelligence in Health Care Will the Value Match the Hype?

Ezekiel J. Emanuel, MD, PhD<sup>1,2</sup>; Robert M. Wachter, MD<sup>3</sup>

#### ≫ Author Affiliations

JAMA. 2019;321(23):2281-2282. doi:10.1001/jama.2019.4914

Artificial intelligence (AI) and its many related applications (ie, big data, deep analytics, machine learning) have entered medicine's "magic bullet" phase. Desperate for a solution for the never-ending challenges of cost, quality, equity, and access, a steady stream of books, articles, and corporate pronouncements makes it seem like health care is on the cusp of an "AI revolution," one that will finally result in high-value care.

While AI has been responsible for some stunning advances, particularly in the area of visual pattern recognition, <sup>1</sup> a major challenge will be in converting AI-derived predictions or recommendations into effective action.

https://jamanetwork.com/journals/jama/article-abstract/2734581

### **Speaking of Hype ...**

†1 You Retweeted



Atul Butte @ @atulbutte · May 6

Sometimes I think there are more meetings & conferences about #AI in biomedicine, than there are actual practitioners of #Al in biomedicine...

23 🗘 111



#### Atul Butte

@atulbutte

Physician scientist, entrepreneur. Director, Institute for Computational Health Sciences (@UCSF\_ICHS), Chan Zuckerberg Distinguished Professor, @UCSF

- San Francisco, CA
- profiles.ucsf.edu/atul.butte



# ... A Lot of Wasted Private Equity in Healthcare

13 You Retweeted



Headline writers, please never ever again use

"\_\_\_\_ startup raises \$\_\_M to reimagine healthcare"

#### Erik Pupo @erikpupo

Parsley Health picks up \$10 million to reimagine healthcare | TechCrunch techcrunch.com/2018/04/17/par...

### When Bad Math Kills People

HEALTH NEWS MAY 2, 2018 / 8:17 AM / 2 MONTHS AGO



# Breast cancer screening failure may have shortened 270 lives in England

LONDON (Reuters) - As many as 270 women in England may have died prematurely of breast cancer because of an IT failure that led to 450,000 patients missing out on routine screening appointments.

Health Secretary Jeremy Hunt apologized in parliament for the "serious failure," which he said was the result of a mistake in a computer system's algorithm dating back to 2009 but identified only in January this year. He ordered an independent review.

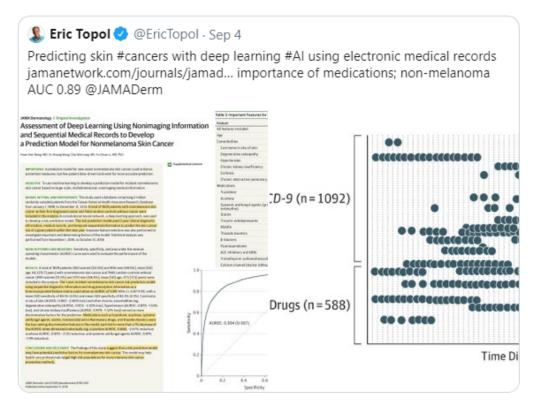


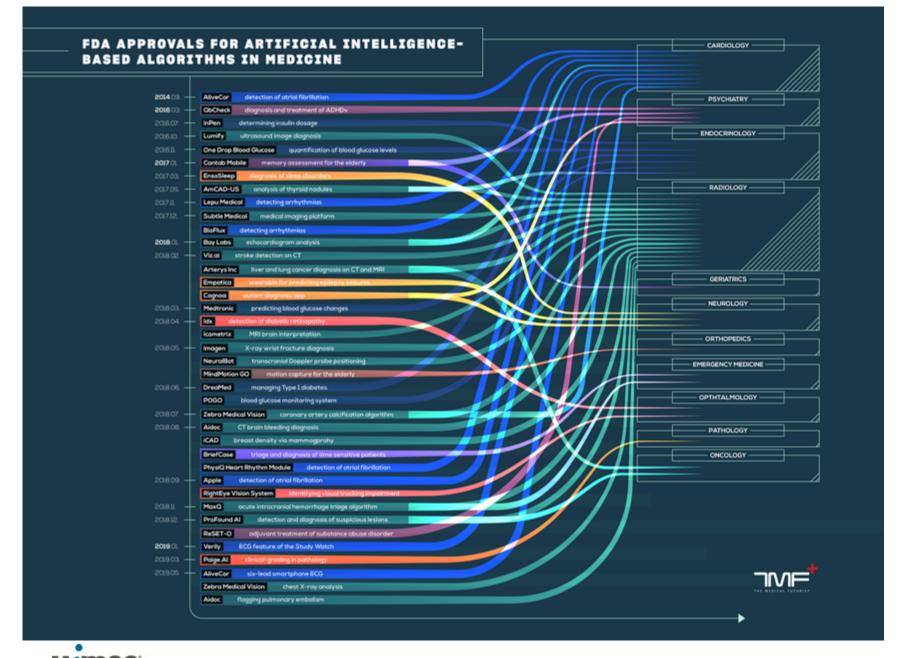


#### 1/ #EpiTwitter tweetstorm coming

Warning: strong opinions

The analysis is naive and the findings are ridiculous; the fact that it was published is a sign that when medical journal editors hear "deep learning AI" their brains stop working.





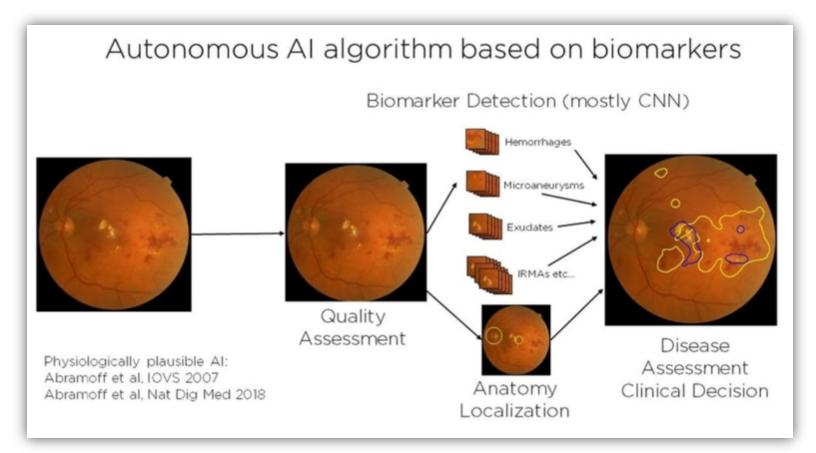
# Diabetic Retinopathy: Problem Statement

- More than 30 million Americans have diabetes
- An estimated 24,000 lose vision each year from diabetic retinopathy, a complication of diabetes
- If caught in its early stages, vision loss and blindness are almost entirely preventable
- Only about half of people with diabetes get regular eye exams



# **Diabetic Retinopathy: AI Solution**





https://www.eyediagnosis.net/idx-dr





# University of Iowa Healthcare rolls out first autonomous Al diagnostic system cleared by the FDA

The artificial intelligence tool detects diabetic retinopathy in medical images, which can help prevent blindness in diabetes patients.

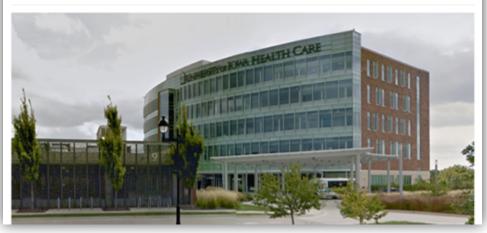
By Bill Siwicki | July 12, 2018 | 01:44 PM











- Enables provider practices who are not normally involved in eye care to test for diabetic retinopathy during routine office visits
- After just a few hours of training, non-clinical staff are able to use the system to perform diabetic retinopathy testing
- Black box autonomous Al diagnosis is OK in this particular case because "positive" result is just referred on to an optometrist
- Transformational technology, no clinical workflow challenges, benefit to patient and provider, FDA approval: Should be selling like hotcakes, right?

https://www.healthcareitnews.com/news/university-iowa-healthcare-rolls-out-first-autonomous-ai-diagnostic-system-cleared-fda



# The Last Hurdle ... Billing & Quality Reporting



- In the year since FDA approval, IDx has gained only 15 customers
- Camera is \$20K: makes financial sense at larger scale practices, not small individual provider clinics
- Challenges with quality measure reporting due to variation in coding for billing
- New billing code dedicated to this procedure has been approved, but will not be effective until January 2021
- A lot of potential customers in sales pipeline, but they are waiting to pull the trigger until quality reporting and billing issues are resolved





#### **Suchi Saria**

@suchisaria

John C. Malone Prof@ Hopkins, ex-Stanford SAIL, TR35, Sloan, YGL @wef, DARPA YFA Interests: #AI + Augmented Intelligence, Bayes, #ML, Causal Inf, healthcare

Manhattan, NY 
 Suchisaria.jhu.edu 
 Joined May 2010

410 Following 9,816 Followers



Followed by Stacy Sheldon, Christina Farr, and 5 others you follow

Likes **Tweets** Tweets & replies Media

Pinned Tweet



Suchi Saria @suchisaria · Oct 9, 2018

Seeking a postdoctoral fellow interested in augmented decision-making i.e., exploring principles for building #AI reasoning algorithms that support human experts in decision-making when safety is critical. You will be joining an amazing interdisciplinary team funded by #NSF









# Suchi Saria comments on FDA AI approvals:

- Almost all have sought approval in applications relying on processing a single image like signal (e.g. CT scan). These are device generated and here, drift—changes in practice pattern across hospitals or over time—isn't a big issue.
- OTOH, integrating many streams, especially streams generated by human observations (e.g. clinical notes, lab time series), require tackling drift, which is a challenging issue. Many health systems are deploying home grown algorithms without tackling issues like drift or inadequate monitoring, which I think should be a serious concern.

### **Success with Diagnostic Imaging AI**

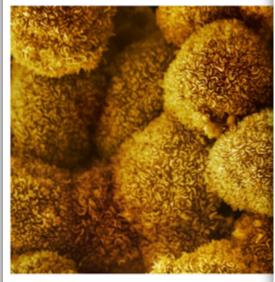
- Al is now better at detecting skin cancer than dermatologists
  - Al AUC .86 vs. dermatologists AUC .79 (P < 0.01)</li>
  - https://academic.oup.com/annonc/advancearticle/doi/10.1093/annonc/mdy166/5004443
- Al is now better than radiologists at detecting pneumonia
  - https://arxiv.org/abs/1711.05225
- Al can vastly accelerate alignment of subsequent MRI images
  - https://www.healthdatamanagement.com/news/mit-algorithm-speeds-process-of-image-registration
- Al can save lives by telling a radiologist which study to read first
  - e.g. out of the 10 scans waiting to be read by a radiologist with STAT priority, there appears to be a bleed on #7 so read that one next



# AI can now save your life by suggesting to a physician that they should NOT operate on your pancreas

An experimental Al system can predict when pancreatic cysts will become cancerous

By CASEY ROSS @caseymross / JULY 17, 2019



A cluster of pancreatic cancer cells.

ANNE WESTON/FRANCIS CRICK INSTITUTE/WELLCOME

ancreatic cancer often kills people because they are diagnosed too late, after their tumors have spread. Other patients may die following the removal of harmless cysts that appear threatening amid a fog of imaging data and other clinical information.

But a new artificial intelligence system unveiled Wednesday by doctors at Johns Hopkins offers to provide a clearer picture for patients: In testing, it displayed a superhuman ability to differentiate harmful lesions from ones that pose no threat at all.

A study published in <u>Science Translational Medicine</u> detailing the performance of the system, dubbed CompCyst, reported that its use would have <u>reduced 60% of unnecessary surgeries</u> in patients whose tumors were found not to be harmful following their procedures.

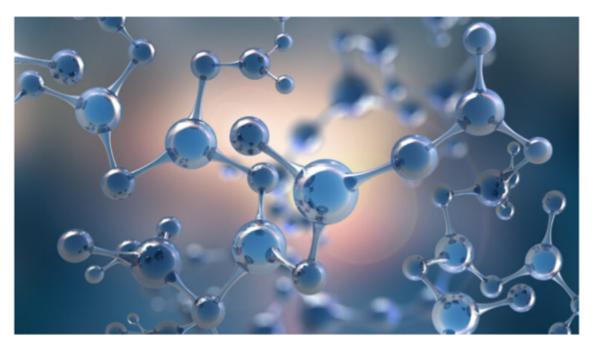
https://www.statnews.com/2019/07/17/an-experimental-ai-system-can-predict-when-pancreatic-cysts-will-become-cancerous/



STAT+

# Al system can create novel drug candidates in just 46 days, study finds

By CASEY ROSS @caseymross / SEPTEMBER 2, 2019



ADOBE

t often takes years and hundreds of millions of dollars to discover a novel drug candidate. It requires the identification of promising molecules that can grab on to the right protein, synthesizing a compound, and then testing it. The process is so complicated that it has defied most computational methods to shorten it.

But a paper published Monday in Nature Biotechnology describes a new method using artificial intelligence that, within 46 days, generated compounds capable of hitting a specific disease target.

September 25, 2018

### Effect of Algorithm-Based Therapy vs Usual Care on Clinical Success and Serious Adverse Events in Patients with Staphylococcal Bacteremia

A Randomized Clinical Trial

Thomas L. Holland, MD<sup>1,2</sup>; Issam Raad, MD<sup>3</sup>; Helen W. Boucher, MD<sup>4</sup>; et al

» Author Affiliations | Article Information

JAMA. 2018;320(12):1249-1258. doi:10.1001/jama.2018.13155

https://jamanetwork.com/journals/jama/fullarticle/2703352 https://jamanetwork.com/journals/jama/fullarticle/2703302



- Randomized trial that included 509 adults with staph infections
- Use of an algorithm compared with usual care resulted in a statistically similar success rate for antibiotic therapy
- The patients whose protocols were set by the algorithm were on the drug for an average of 4.4 days, compared to 6.2 days for those in the usual practice group
- Given that vancomycin is the most commonly prescribed antibiotic in U.S. acute care hospitals and one whose use is associated with growing antibiotic resistance, this could have a significant public health effect if it could be deployed widely



# **Patient Deterioration Early Warning**

### Creating a Better Early Warning System

#### Pain Point

 Current industry standard patient deterioration early warning systems are anything but early – they often don't give hospital staff time to intervene and are plagued with false positives

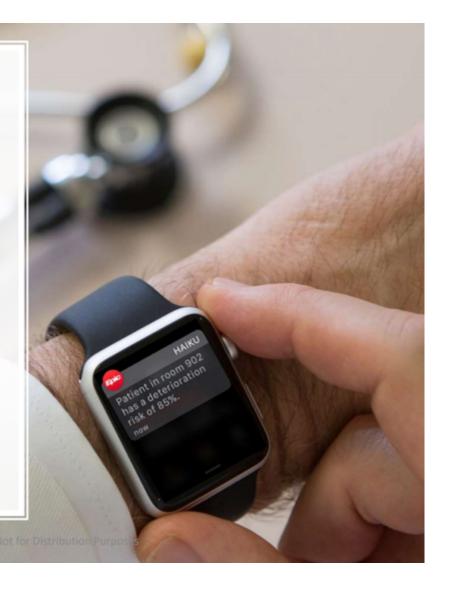
#### Challenges

- Labs and Vitals are constantly changing, so early warning systems needs to detect patterns over time
- The early warning system needs to be evaluated in real-time
- Our Rapid Response team needs to be notified via their normal workflows in the electronic medical record system – so they can quickly jump into the patient's chart



# Ochsner's Patient Deterioration Model

- We used over 1 billion clinical data points, including vitals, lab result values, nursing assessments, and echocardiograms, to create a deep recurrent neural network
- With the results of this model, a newly created Rapid Response team of providers gets real-time notifications when patients exceed a certain risk threshold
- The team can quickly assess the patient and take immediate action



### **Impressive Results at Ochsner**

Pilot Intervention Results During our 90-day pilot at Ochsner Medical Center, the team successfully reduced codes outside of the ICU by 44%

Over 40% of alerts resulted in transfer to the ICU

Over 25% of alerts resulted in end of life conversations

https://news.microsoft.com/transform/ochsner-ai-prevents-cardiac-arrests-predicts-codes/



### NHRMC Custom Alexa Skills (customer facing)

#### NHRMC Welcome/Orientation Message

Room Orientation and personalized greeting from our CNO

#### Informational Voice Skills

- Patient & Guest NHRMC Dining Options
- TV Channel Guide

#### **NHRMC Survey**

Create voice skill for ad hoc patient satisfaction survey

#### Concerns / Complaints

Create a channel for patients / guests to submit a "concern" / "complaint"







### NHRMC Custom Alexa Skills (Clinical Skills)

#### **Drug Information**

Voice skill to provide information on 15 most common medications.

#### **Rounding Assistant**

Voice skill to simplify EMR entry of repetitive hourly rounding actions

#### Sample Utterances:

- Echo, tell Margaret chart Pain Assessment 6
- Echo, tell Margaret chart POSS 2
- Echo, tell Margaret chart Urinary Output 200 Milliliters
- Echo, tell Margaret chart Pulse 60
- Echo, tell Margaret chart Respiration 36
- Echo, tell Margaret chart Meals Breakfast 75%
- Echo, tell Margaret chart Activity Ambulate in hallway 15 feet
- Echo, tell Margaret chart rounding 3P's





### **AI Applied to Clinician Performance**

#### **Surgical Innovation**

**ONLINE FIRST** 

June 20, 2018

Automated Performance Metrics and Machine Learning Algorithms to Measure Surgeon Performance and Anticipate Clinical Outcomes in Robotic Surgery

Andrew J. Hung, MD<sup>1</sup>; Jian Chen, MD<sup>1</sup>; Inderbir S. Gill, MD<sup>1</sup>

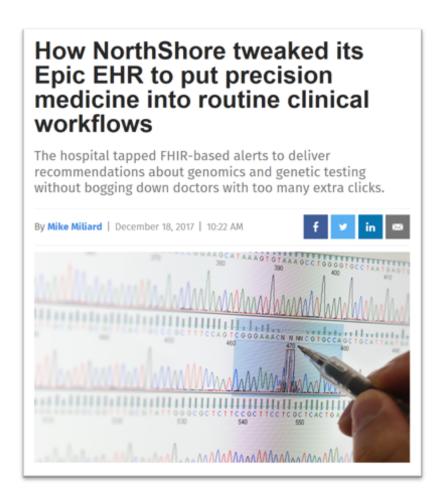
> Author Affiliations | Article Information

JAMA Surg. Published online June 20, 2018. doi:10.1001/jamasurg.2018.1512

https://jamanetwork.com/journals/jamasurgery/fullarticle/2685266



**Pharmacogenomics** testing + family history questionnaires + clinical decision support in EHR workflow = beginnings of practical precision medicine



http://www.healthcareitnews.com/news/how-northshore-tweaked-its-epic-ehr-put-precision-medicine-routine-clinical-workflows



# Eric Schmidt Keynote at HIMSS18: "Run to the Cloud"





Wes Rishel @wrishel · Jul 10

The road to health IT inconsequentiality is paved with the hubris of ginormous tech companies that expected to revolutionize healthcare





### **Google Medical Brain! Robot Hands!**



https://www.independent.co.uk/life-style/gadgets-and-tech/news/google-ai-predict-when-die-death-date-medical-brain-deepmind-a8405826.html

# Reality Check on Google Medical Brain

- Data lab exercise, nothing is operational
- Neural network ("throw in the kitchen sink")
   approach to data assumes you have access to
   the whole kitchen sink, which is a bad assumption
   in this case
- "For now, the company says it's too early to settle on a business model"
- Getting operationalizable, commercializable, clinical data at large scale is very difficult

https://www.healthdatamanagement.com/articles/google-continues-work-to-use-machines-for-health-analytics





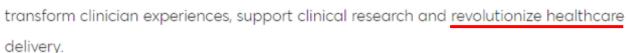
- You want what? All EHR data and all paid claims data for hundreds of thousands of patients with a specific chronic disease?
- Most patients have clinical data in multiple EHRs, from multiple vendors, which presents a massive data acquisition and semantic normalization challenge
- Even in a single enterprise EHR, there are many data holes between patients with the same condition
- Paid claims data come in different formats from each payer and are difficult to normalize
- And those are just the technical challenges



# Mayo Clinic, Google partner to use Al, patient data to catapult research

By Joseph Goedert September 11, 2019, 1:52 a.m. EDT





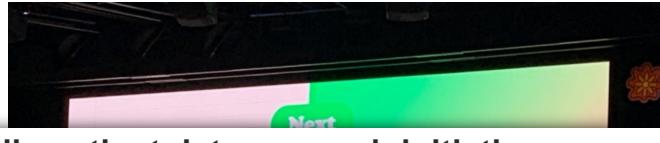


in

Google brings its cloud platform and artificial intelligence capabilities, while Mayo brings its clinical expertise and a strategy to advance the diagnosis and treatment of disease.



### **Epic Cosmos**



### Epic unveils patient data research initiative, new software

Jackie Drees - Thursday, August 29th, 2019 Print | Email





F Share 5

At Epic's User Group annual meeting Aug. 27, CEO Judy Faulkner and other executives revealed several initiatives and products the EHR vendor is focusing on to support evidence-based patient care research and enhanced clinical workflows, Wisconsin State Journal reports.

Ms. Faulkner highlighted Cosmos, a new Epic program that is designed to mine data from millions of patient medical records at various health systems to help research the effectiveness of treatments.

"This will revolutionize healthcare, when the [physician] has evidence-based medicine from 230 million people," said Ms. Faulkner, according to the report. "It will be a cosmic ... leap forward."



### **IBM Watson Health**

- \$15B acquisition strategy that built complementary strengths (Explorys, Truven, Phytel)
- Data on 50M patients
- Small army of data scientists with skills to combine clinical and paid claims data, generate hundreds of quality measures, build new predictive risk scores with machine learning
- Technical ability to connect to many different EHRs





# Clinical Decision Support with Mortality Risk

- Inclusion Criteria: Patients with a One-Year Mortality Risk > 50%
- Exclusion Criteria: Hospice or Palliative Care Dx, Hospice Admission, Hospice/Palliative Care Departments, Hospice/Palliative Care Specialties, active Hospice or Palliative Care consult

This patient has an estimated 1-year mortality of over 50% and may be a candidate for Hospice or Palliative Care. If advanced directives are not on file, consider engaging patient to complete.

Estimated 1-year Risk Mortality Score: 60.44%

This is a prognostic risk (%) to predict the 1-year mortality among patients in a population aged 65 years and older based on 37 unique conditions plus age and sex as independent variables. The conditions are: MI, CHF, PVD, CVD, RA, HTN, dementia, chronic pulmonary disease, collagen vascular disease, ulcer, liver disease, diabetes, hemiplegia, renal failure, tumor, leukemia, lymphoma, metastatic cancer, HIV/AIDS, arrhythmia, valvular disease, pulmonary circulation disease, paralysis, hypothyroidism, coagulopathy, obesity, weight loss, fluid/electrolyte disorder, blood loss anemia, deficiency anemia, drug/alcohol abuse, psychosis, depression, neurodegenerative disease.



#### The Bigger They Are, The Harder They Fall

BUSINESS

STAT+

## IBM's problems with Watson Health run deeper than recent layoffs, former employees say

By CASEY ROSS @caseymross and IKE SWETLITZ @ikeswetlitz / JUNE 11, 2018

It was an expensive gamble. IBM spent billions acquiring a trio of companies with vast stores of patient health data, in the hope that its vaunted <a href="Watson supercomputer">Watson supercomputer</a> could mine that information for business and clinical insights to sell to U.S. hospitals. But it hasn't worked out that way.

https://www.statnews.com/2018/06/11/ibm-watson-health-problems-layoffs/



#### **Cancer Care is Ripe for AI**

- Good news: A lot of new clinical trials with a lot of new treatments targeted at cancer mutations (personalized medicine)
- Bad news: Too many new clinical trials for Oncologists to realistically track, and the medical science is changing too fast to keep up
- Oncologists can get 100+ page EHR reports along with a newly referred patient
- Good targets for AI:
  - Matching patients to clinical trials based on their clinical data including both discrete data and NLP of physician notes
  - Summarizing key points of long EHR reports
  - Summarizing new medical knowledge in helpful ways



#### **Watson for Oncology**

A STAT INVESTIGATION

IBM pitched its Watson supercomputer as a revolution in cancer care. It's nowhere close

By CASEY ROSS @caseymross and IKE SWETLITZ @ikeswetlitz / SEPTEMBER 5, 2017

FEB 19, 2017 @ 03:48 PM 207,821 ® 🛨 EDITOR'S PICK

2 Free Issues of Forbes

MD Anderson Benches IBM Watson In Setback For Artificial Intelligence In Medicine

MIT Technology Review

### A Reality Check for IBM's AI Ambitions



### Challenge: Social & Liability Issues of AI in Healthcare

"Healthcare organizations must build and train their Als to provide clear explanations for the actions the Al systems decide to take, in a format that people understand."

Accenture

DIGITAL HEALTH TECH VISION 2018



of health executives are planning to develop internal ethical standards related to the use of AI to ensure their AI systems are designed to act responsibly.



of health executives agree that organizations are not prepared to face the societal and liability issues that will require them to explain their AI-based actions and decisions, should issues arise.

https://www.accenture.com/t20180518T100409Z\_w\_/us-en/\_acnmedia/PDF-78/Accenture-digital-health-tech-vision-2018.pdf



#### **Challenge: Incomplete Clinical Data**

- Example: Predicting the progression of Chronic Kidney Disease (CKD)
  - CKD is an excellent target for predictive modeling
  - CKD model worked well ... for the 10% of patients that had the right combo of lab data in their medical record
- Some current research focuses on building models that are adaptive to missing data in EHR, and designing new statistical machine learning techniques that can address these computational challenges

May 29, 2018

### **Big Data and Predictive Analytics**Recalibrating Expectations

Nilay D. Shah, PhD<sup>1</sup>; Ewout W. Steyerberg, PhD<sup>2</sup>; David M. Kent, MD, MS<sup>3</sup>

» Author Affiliations | Article Information

JAMA. Published online May 29, 2018. doi:10.1001/jama.2018.5602

"More than 1,000 cardiovascular clinical prediction models have been developed and cataloged, yet only a small number of these are routinely used to support decision making in clinical care. It seems unlikely that incremental improvements in discriminative performance of the kind typically demonstrated in machine learning research will ultimately drive a major shift in clinical care."

https://jamanetwork.com/journals/jama/fullarticle/2683125





- In production today
  - DarkTrace cybersecurity app
  - Epic EHR predictive model for risk of admission or ED visit in next 6 months
- Within the next year
  - Epic EHR predictive model for pediatric sepsis
  - Epic EHR predictive model for pediatric deterioration
  - Epic EHR predictive model for patient no-shows to clinic appointments
  - Chatbot on our public website
  - Factoring AI capabilities into our next generation enterprise imaging architecture purchase
- In consideration
  - Al assisted surgical & anesthesiology coding (billing)
  - Al powered apps on Epic's "App Orchard" app store





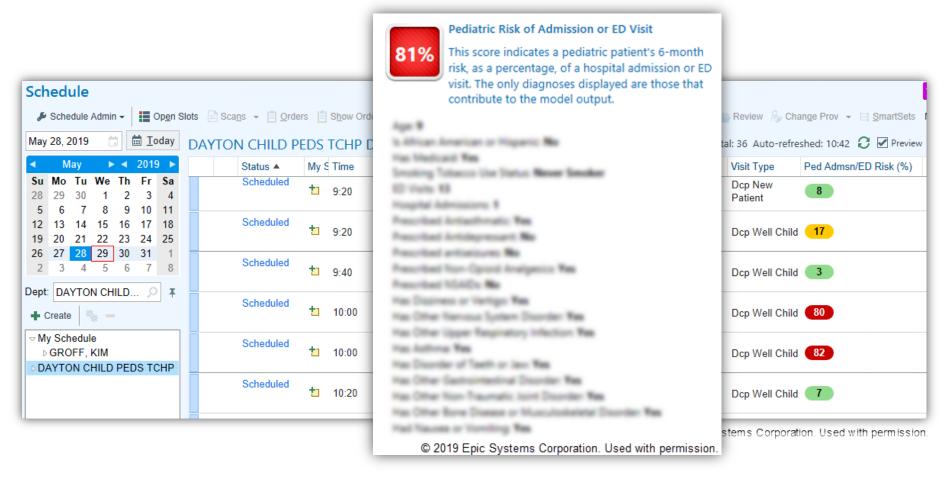
# **DarkTrace: Practical AI in Cybersecurity**

Real-time threat visualization, notification & remediation, leveraging AI to identify anomalous network traffic





#### **Pediatric Risk of Admission or ED Visit**



#### **AI** as Timesaver for Physicians

The AI applications that I see being adopted near-term really have to do with being able to discern patterns in data, patterns in past histories that a human doctor could, if given enough time, discern on their own.

Colt Courtright
Director, Corporate Data & Analytics
Premera Blue Cross

https://www.geekwire.com/2019/doctor-bot-artificial-intelligence-already-changing-healthcare-whats-coming-next/



Artificial intelligence (in healthcare) has promise but like other fads before it, today the hype is far, far greater than the value delivered and largely remains in the confines of grant-funded pilot projects – little at scale.

John Moore CEO, Chilmark Research







J.D. Whitlock, MPH, MBA
whitlockjd@childrensdayton.org
https://www.linkedin.com/in/jdwhitlock







**CENTRAL & SOUTHERN OHIO** Chapter