CROSSCHX

**Best Practices to Prevent
Medical Identity Theft at No Cost**

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Ohio Health Information Partnership

HIMSS
CENTRAL & SOUTHERN OHIO *Chapter*

1,850,000

Patients are impacted by medical identity theft.

TRUST

51% of patients lose trust in their healthcare providers as a result of Medical Identity Theft.

DUPLICATES

10% of the medical records are duplicates.

98,000 patients die annually as a Result of **Medical Errors;** the **6th leading cause of DEATH.**

Best Practices to Prevent Medical Identity Theft at No Cost

Ask for two pieces of identification at registration.

Look for inconsistencies in the patient record.

When in doubt, notify medical records and create a temporary Jane Doe/John Doe medical record.

Build awareness of medical identity theft as a quality-of-care issue.

Avoid using the patients' Social Security Number for identification purposes.

Use identity verification software to prevent and monitor suspicious activity.

What is **Cross**Chx?

Prevent Fraud

Eliminate Duplicates

Improve outcomes

CrossChx provides **global**, **authoritative**, and **comprehensive** patient identity resolution

4,117,129

Patient identities resolved

HIMSS
CENTRAL & SOUTHERN OHIO *Chapter*

362,222

Duplicate medical records detected

95%
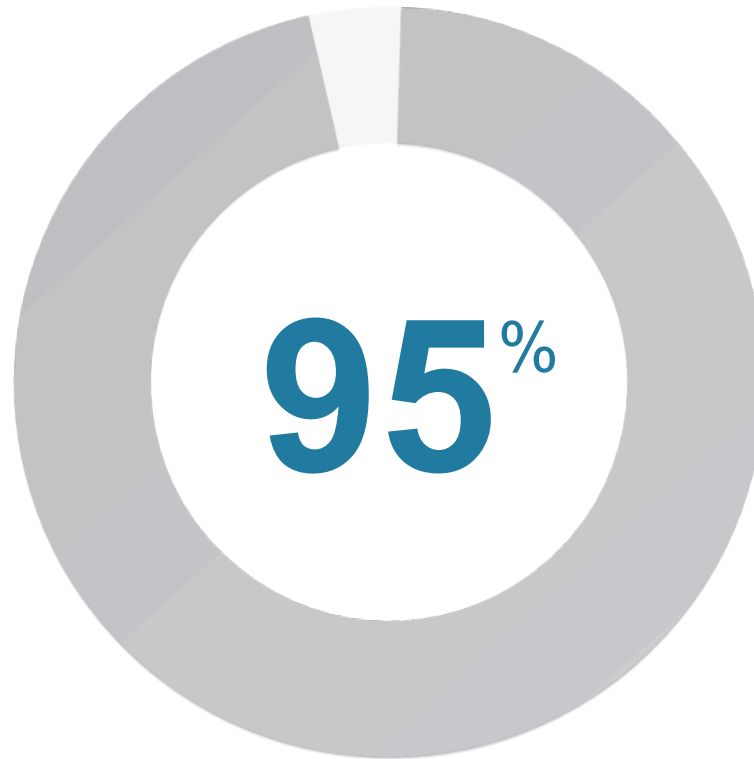
Patient acceptance rate

How does it work?

SAFECHX | PATIENT REGISTRATION PORTAL

User Guide   tuser ▾
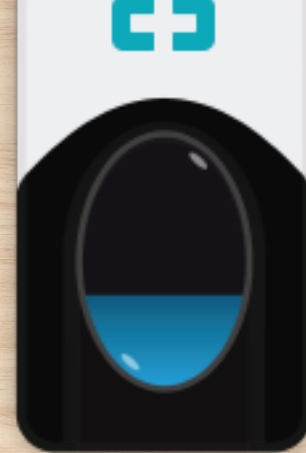
Patient Search

Date of Birth

| MM | DD | YYYY |

Reset   Search

v3.7.0

Report an Issue

SAFECHX | PATIENT REGISTRATION PORTAL

User Guide   tuser ▾

Patient Search

Date of Birth
Month/Day/Year

| 09 | 20 | 1983 |

Reset   Search

S A F E C H X | PATIENT REGISTRATION PORTAL

Admin CP   User Guide   mshellhaas ▾

Patient Search

Search Criteria Back to Search

DOB: 09-20-1983

Search Results

Displaying 5 of 5 Result(s)

Filter By Name:

First Name	Last Name	Date of Birth	SSN	MRN	Address	
Michael	Pierre	1983-09-20	678-55-5888	4417678	67 Coal Road, Stetson, IL, 83805-5501	Select
Michaelangelo	Simoni	1983-09-20	789-55-5888	4517678	4505 Tall Street, Fort Wayne, TX, 83805-5501	Select
Mike	Shellhaas	1983-09-20	555-55-5888	8217678	679 Fall Blvd, Honaho, IL, 83805-5501	Select
Mikeal	Stilson	1983-09-20	567-55-5888	4317678	423 Cool Street, Flow, WV, 83805-5501	Select
Mikie	Sheldon	1983-09-20	456-55-5888	4217678	6711 Falls Road, Fort Falls, IL, 83805-5501	Select

SAFECHX | PATIENT REGISTRATION PORTAL

Admin CP   User Guide   mshellhaas ▾

Patient Search

Search Criteria Back to Search

DOB: 09-20-1983

Search Results   Displaying 1 of 5 Result(s)

Filter By Name:

mike sh

First Name	Last Name	Date of Birth	SSN	MRN	Address	
Mike	Shellhaas	1983-09-20	555-55-5888	8217678	679 Fall Blvd, Honaho, IL, 83805-5501	Select

SAFECHX | PATIENT REGISTRATION PORTAL

Verify Pat

Start Over

Success

The patient has been successfully verified.

Ok

Last Name: **Shellhaas**

First Name: **Mike**

DoB: **1983-09-20**

SSN: **555-55-5888**

MRN: **8217678**

Copy MRN to Clipboard

X | PATIENT REGISTRATION PORTAL

Admin CP   User Guide

Veri...

art Over

Attention

Sorry but we cannot identify the patient.
Please check a photo ID or retry verification.

Retry   Ok

Last Name: Geiger

First Name: David

DoB: 1983-01-01

SSN: 999-99-9999

SAFECHX | PATIENT REGISTRATION PORTAL

Admin CP   User Guide   mshellhaas ▾

Enroll Pat

Start Over

Possibly Already Enrolled

Is one of the following your patient?

First Name	Last Name	Date of Birth	SSN	MRN	
Mike	Shellhaas	1983-09-20	555-55-5888	8217678	Yes

Not My Patient

v3.7.2

Report an Issue

CURRENT LIVE CUSTOMERS

Holzer Health System

Fairfield County Hospital System

Marietta Hospital System

Fremont Memorial

Mary Rutan Hospital

Fayette County Hospital

Wooster Community Hospital

Wood County Hospital

Minnie Hamilton Health System

Lake Health

Tripoint Medical Center

Fulton County Hospital

Bryan Community Hospital

Roane Community Hospital

Crystal Clinic

Major Hospital

O'Bleness Memorial

Mercer Health

Wilson Memorial

Prescription Opioid Doses per Capita
Ohio's Automated Rx Reporting System - Change from 2012 to 2013

Legend

☐ **ADAMHS Board**

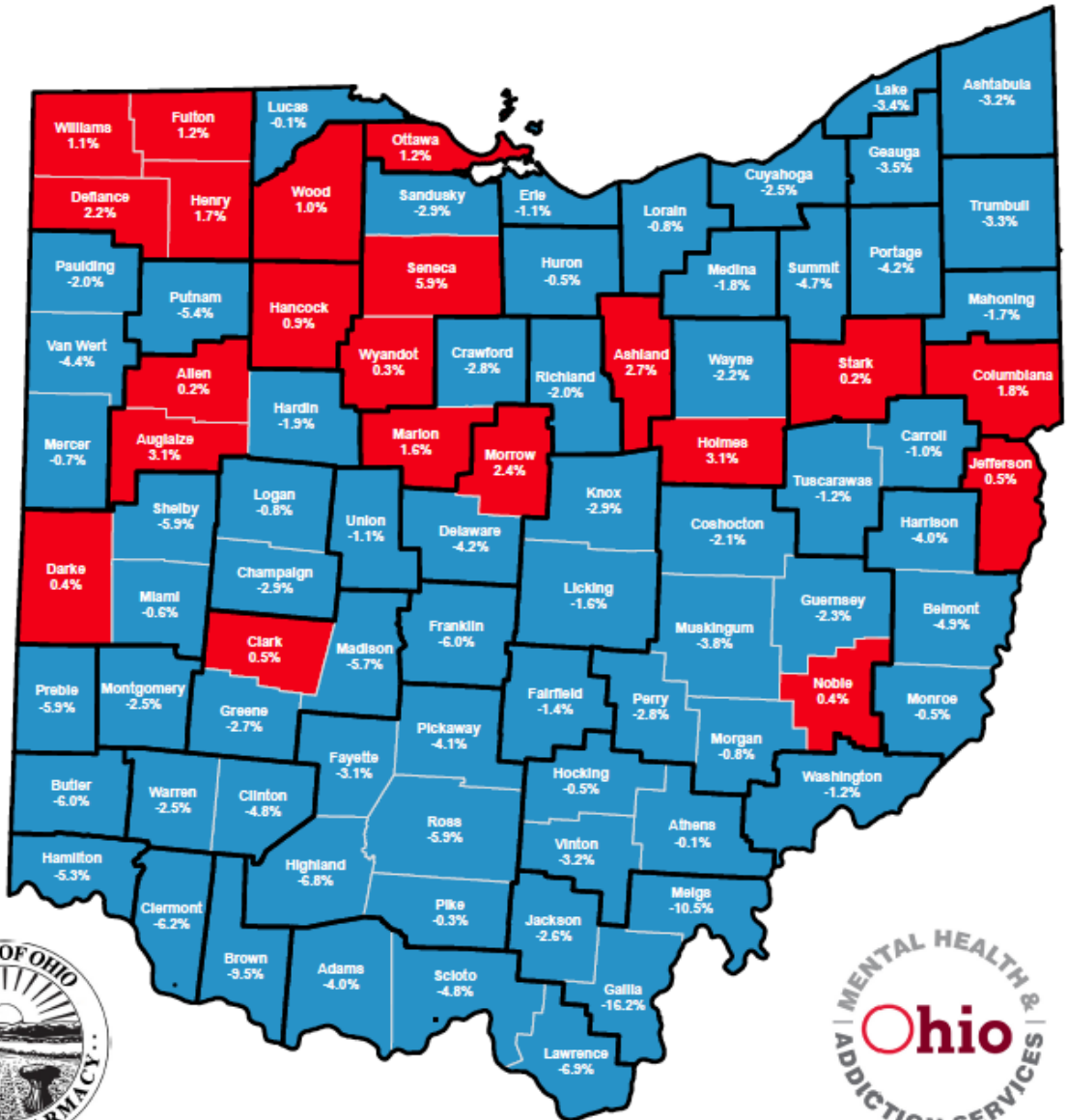### Change (%)

🟦 -16.2% - 0.0%

🟥 0.1% - 5.9%

Map Information:

This map displays the change in per capita prescription opioid dosage rates from 2012 to 2013. On average the number of doses dropped by three percent. Counties with the largest increase in per capita rates were Seneca (5.9%), Auglaize (3.1%) and Holmes (3.1%). Counties with largest decrease in per capita rates were Brown (-9.5%), Meigs (-10.5%) and Gallia (-16.2%). Per capita rates are based on oral solids and transdermal patches. All opioid solutions and most buprenorphine combinations are excluded from the analyses except for Butrans, which is primarily used for pain management and not medication assisted treatment.

Note: Alcohol, Drug Addiction and Mental Health Services (ADAMHS) Boards have black borders, and counties have white borders. Borders are black in cases where ADAMHS boards and counties have the same borders.

County data (Change %):

- Williams 1.1%
- Fulton 1.2%
- Lucas -0.1%
- Ottawa 1.2%
- Lake -3.4%
- Ashtabula -3.2%
- Defiance 2.2%
- Henry 1.7%
- Wood 1.0%
- Sandusky -2.9%
- Erie -1.1%
- Lorain -0.8%
- Cuyahoga -2.5%
- Geauga -3.5%
- Trumbull -3.3%
- Paulding -2.0%
- Putnam -5.4%
- Hancock 0.9%
- Seneca 5.9%
- Huron -0.5%
- Medina -1.8%
- Summit -4.7%
- Portage -4.2%
- Mahoning -1.7%
- Van Wert -4.4%
- Allen 0.2%
- Wyandot 0.3%
- Crawford -2.8%
- Richland -2.0%
- Ashland 2.7%
- Wayne -2.2%
- Stark 0.2%
- Columbiana 1.8%
- Mercer -0.7%
- Auglaize 3.1%
- Hardin -1.9%
- Marion 1.6%
- Morrow 2.4%
- Holmes 3.1%
- Tuscarawas -1.2%
- Carroll -1.0%
- Jefferson 0.5%
- Shelby -5.9%
- Logan -0.8%
- Union -1.1%
- Delaware -4.2%
- Knox -2.9%
- Coshocton -2.1%
- Harrison -4.0%
- Darke 0.4%
- Champaign -2.9%
- Licking -1.6%
- Muskingum -3.8%
- Guernsey -2.3%
- Belmont -4.9%
- Miami -0.6%
- Clark 0.5%
- Madison -5.7%
- Franklin -6.0%
- Noble 0.4%
- Monroe -0.5%
- Preble -5.9%
- Montgomery -2.5%
- Greene -2.7%
- Fairfield -1.4%
- Perry -2.8%
- Morgan -0.8%
- Washington -1.2%
- Fayette -3.1%
- Pickaway -4.1%
- Hocking -0.5%
- Butler -6.0%
- Warren -2.5%
- Clinton -4.8%
- Ross -5.9%
- Vinton -3.2%
- Athens -0.1%
- Hamilton -5.3%
- Highland -6.8%
- Pike -0.3%
- Jackson -2.6%
- Meigs -10.5%
- Clermont -6.2%
- Brown -9.5%
- Adams -4.0%
- Scioto -4.8%
- Gallia -16.2%
- Lawrence -6.9%

STATE OF OHIO · BOARD OF PHARMACY

MENTAL HEALTH & ADDICTION SERVICES | Ohio |

Prescription Opioid Doses per Capita
Ohio's Automated Rx Reporting System - Change from 2012 to 2013

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ADAMHS Board

### Change (%)

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Data Source:
Data adapted by OhioMHAS from
The Ohio State Board of Pharmacy
Map produced May 2014
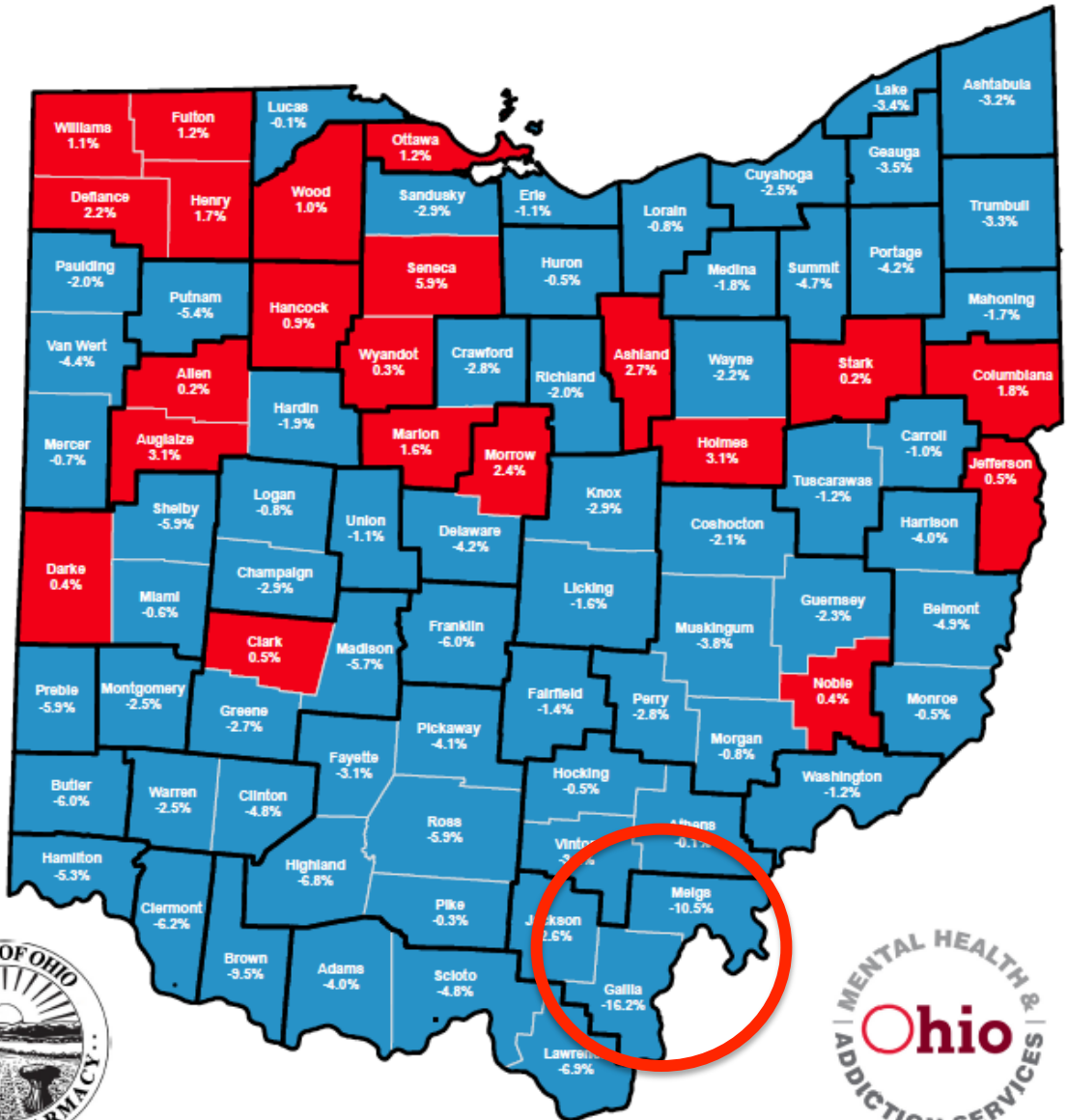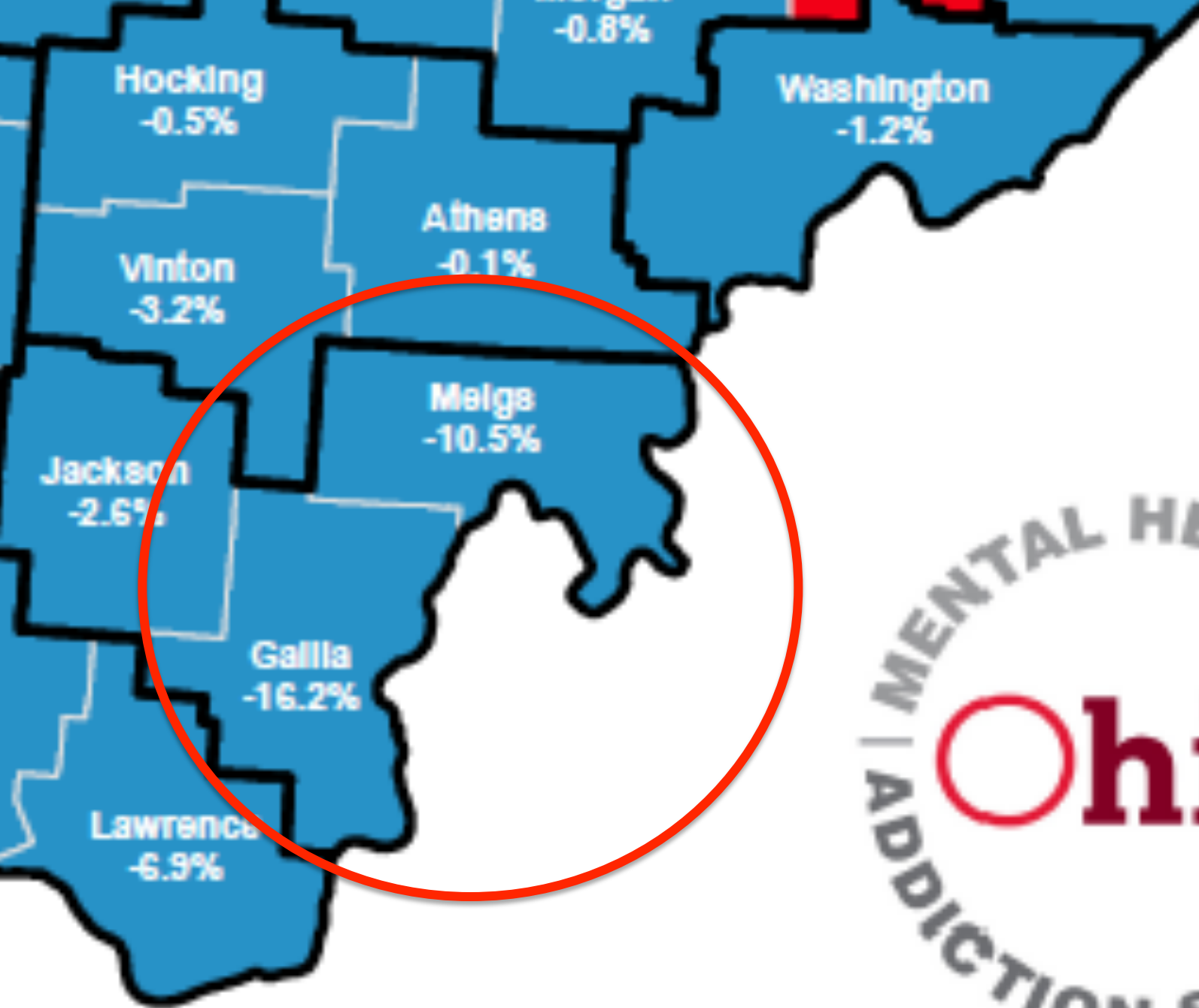
Ensuring the right person receives the right care.

Experts in Healthcare Identity Resolution

40 employees

Headquartered in Columbus, Ohio

Financially backed by Drive Capital

Suite 1750