

Agency for Health Care Administration:
**Embracing Health
Information
Technology**

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Secretary

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Agency for Health Care Administration

- 🔗 **HHS Agency Collaboration**
- 🔗 **Florida Health Connect (FX)**
- 🔗 **Enterprise Data Warehouse**
- 🔗 **Transparency and Information Access**
- 🔗 **Modernizing Discharge data collection**
- 🔗 **Expanding All-Payer Claims Database**
- 🔗 **Improving Analytic Capabilities**
- 🔗 **Medicaid EHR Incentive Program**
(Promoting Interoperability)
- 🔗 **Support of e-Prescribing**
- 🔗 **Support of Telehealth**
- 🔗 **Governance of Florida HIE Services**
 - **Encounter Notification Service (ENS)**
 - **Support for Public Health Activities**
 - **Emergency Census**



Agency Initiatives to Improve Data, Information, and Interoperability

Collaboration across Florida's Health and Human Services Enterprise



Agency Infrastructure Transformation and Modernization

Florida Health Connect (FX)

Transformation of the Medicaid Enterprise System into a more agile modular enterprise:

- 🖱️ **Leveraging and streamlining common processes across Medicaid and Health Quality Assurance**
- 🖱️ **Leveraging common infrastructure and business needs across agencies**
- 🖱️ **Maximizing the value of our data through enhanced data quality and advanced analytics**




Transparency and Information Access

FloridaHealthFinder.gov is your site for

Easy access to health care information.

Studies show that public reporting of provider performance is a key element that promotes enhanced patient care and consumer choice.



[Locate a Facility or Provider](#) →



compare

Compare quality and services.

[Assisted Living Facilities](#)

[Health Plans](#)

[Home Health Agencies](#)

[Hospitals / Ambulatory Surgery Centers / Physicians](#)

[Medicaid Health Plan Report Card](#)

[Nursing Homes](#)



price

Compare pricing on conditions and service bundles with our new consumer pricing website.

[FloridaHealthPriceFinder](#)

[Prescription Drug Prices](#)



locate

Find and learn about health care facilities and providers in your area.

[Doctors and Specialists](#)

[Facilities or Providers](#)

[Inspection Reports / Final Orders](#)

[New Provider / Owner Dashboard](#)

[Closed Provider Dashboard](#)



Shop For Health Care Services

NEW Information on Hospitals and ASCs

 **Easier to Use Website Navigation and Tools**

 **Integration of Quality and Cost Information**

 **Enhanced Quality Measures**

 **Price Estimates for Common Medical Services**

- Based on actual paid claims from Florida plans
- Searchable format, facility-specific results



Health Information Transparency: What's Next?

Comprehensive Agency plan to inform Floridians about available tools and resources and educate the public on why they are important:

- **Leading the way with our data** – issuing statistical reports and info-graphics to inform citizens and policy makers on important issues
- **Maximizing Our Social Media Presence**
- **Establishing Key Partnerships Around Topics of Interest/Priority**
 - Birth Outcomes
 - Mental Health and Substance Abuse Treatment
 - Variations in Care



Improving Analytic Capabilities

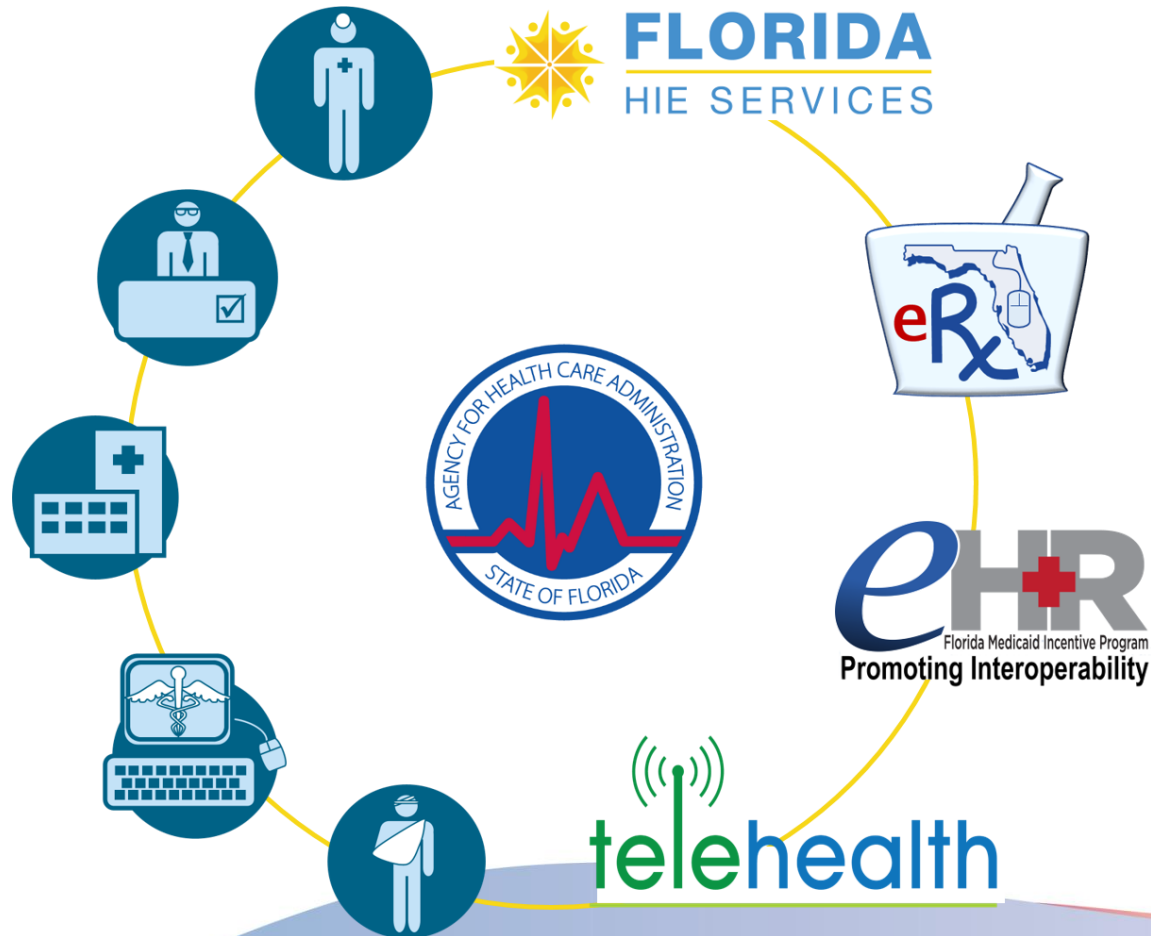
Recognizing Providers that Exhibit Excellent Transparency 7

Health Information Transparency: What's Next?

- **Finalize Implementation of the All-Payer Claims Database (APCD) and FloridaHealthPriceFinder**
- **Procure and implement Advanced Analytics Capabilities for the Florida Healthcare Claims Dataset**
- **Overhaul and Modernize the Agency Facility Discharge Data Collection Information Systems**



Florida Health Information Exchange (HIE) Services





Promoting Interoperability

- **Provides financial incentives to Eligible Hospitals and Eligible Professionals for the adoption and meaningful use of EHRs.**
- **Supported by Widespread Outreach and Provider Education**
- **More than \$584 Million in incentive payments issued to hospitals and professionals in Florida**
(as of 7/31/2019)



Electronic Prescribing (eRx) Clearinghouse

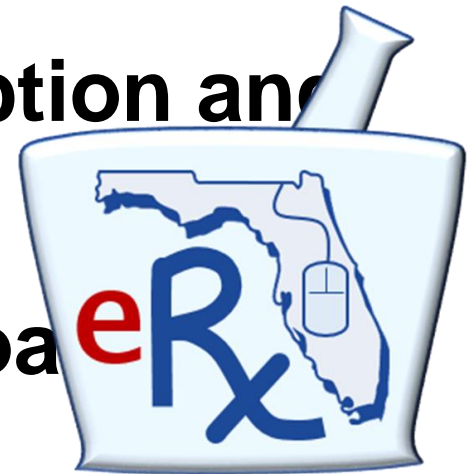
- Agency administers and maintains the Florida E-Prescribing Clearinghouse as a dedicated website:

FHIN.net/eprescribing

- Statistics and trends on adoption and use

- Florida e-Prescribing Dashboard

Annual e-Prescribing Reports



Telehealth



- **Agency was designated to administer the Florida Telehealth Advisory Council during 2017-2018**
 - Experts and thought leaders convened to make recommendations for expanded adoption and utilization statewide
 - Catalyst for current Telehealth legislation and initiatives
- **Medicaid Coverage for Telehealth Services**
 - Medicaid rules updated to include payment for direct, real-time audio/visual, store and forward, and remote patient monitoring services
 - Medicaid Managed Care Plans are required to cover telehealth as a modality for any service they cover for in-person treatment or care





- Established in 2011
- Self-sustained through participant fees
- Streamlined, Low-Cost Infrastructure:
 - Connectivity to the national eHealth Exchange
 - Encounter Notification Service (ENS)



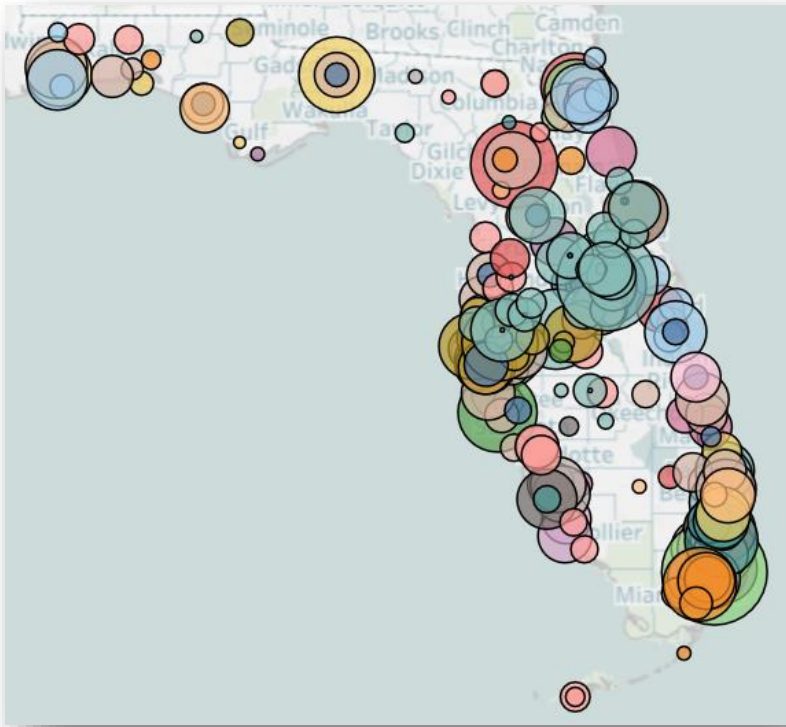
Encounter Notification Service (ENS)

Real-time notification of patients' health care encounters

- Hospitals, nursing homes, and other providers electronically send real-time ADT feeds to ENS
- Health plans, Accountable Care Organizations (ACOs), hospitals, and other providers supply a panel of patients on whom they would like alerts
- ENS incorporates a matching process to find ADT messages that match an identity on the panel
- The alert is transferred from the ENS system to the subscribing entity or entities



Data Sources



- **Hospital Data Sources –**
 - More than 225 Florida hospitals
 - 97% of acute care hospital beds
 - 86% of inpatient rehab hospital beds
 - Real-time automated data feeds
 - See list online at www.florida-hie.net
- **Actively working to add Nursing Homes as data sources to ENS**
 - More than 140 have signed participation agreements



11 Million individual patient identities included

1.7 Million (average) alerts delivered per month

- **12 health systems in Central and South Florida** (*collectively comprised of 80 hospitals*)
- **25 Accountable Care Organizations (ACOs)**
- **70 provider organizations**
- **15 health plans**



Query-Based Clinical Data Exchange

Powered by

eHealth Exchange™

Connection to the nationwide *eHealth Exchange*

- Allows providers to query for patient clinical records
- Federated network with no centralized data repository
- Common data standards, legal agreement, and governance



Supporting Public Health

- **Syndromic Surveillance**
- **Emergency Census**
- **E-Case Reporting**
- **Prescription Drug Monitoring Program**



Contacts & Resources



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<http://www.floridahealthfinder.gov/index.html>



<http://www.ahca.myflorida.com/SCHS/telehealth/>



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