



AI-NATIVE ENTERPRISE SOLUTIONS

Wired, Wireless, & SD-WAN (Full Stack) driven by Mist AI

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NETWORKS

Driven by
Experience™



WHY CHOOSE AI-NATIVE FOR HEALTHCARE?

Gartner Magic Quadrants – A LEADER

Wired and Wireless LAN Infrastructure



Indoor Location Services



Gartner Magic Quadrant for Wired and Wireless LAN Access Infrastructure by Bill Menezes, Christian Canales, Tim Zimmerman, Mike Toussaint, November 2022. This graphic was published by Gartner, Inc. as part of a larger research document and should be evaluated in the context of the entire document. The Gartner document is available upon request from Juniper Networks. Gartner does not endorse any vendor, product or service depicted in its research publications, and does not advise technology users to select only those vendors with the highest ratings or other designation. Gartner research publications consist of the opinions of Gartner's research organization and should not be construed as statements of fact. Gartner disclaims all warranties, expressed or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose. Gartner does not endorse any vendor, product or service depicted in its research publications, and does not advise technology users to select only those vendors with the highest ratings or other designation. Gartner research publications consist of the opinions of Gartner's research organization and should not be construed as statements of fact. Gartner disclaims all warranties, expressed or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose.

Gartner Magic Quadrant for Indoor Location Services by Tim Zimmerman, Annette Zimmermann, Feb 2022. This graphic was published by Gartner, Inc. as part of a larger research document and should be evaluated in the context of the entire document. The Gartner document is available upon request from Juniper Networks. Gartner does not endorse any vendor, product or service depicted in its research publications, and does not advise technology users to select only those vendors with the highest ratings or other designation. Gartner research publications consist of the opinions of Gartner's research organization and should not be construed as statements of fact. Gartner disclaims all warranties, expressed or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose. Gartner does not endorse any vendor, product or service depicted in its research publications, and does not advise technology users to select only those vendors with the highest ratings or other designation. Gartner research publications consist of the opinions of Gartner's research organization and should not be construed as statements of fact. Gartner disclaims all warranties, expressed or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose.

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VA

U.S. Department of Veterans Affairs

servicenow



Juniper Networks Healthcare



SENTARA[®]
HEALTHCARE



Atlantic Health System



Customer Challenges to Customer Value

AI-Native Enterprise Full Stack Solutions

Challenges

Increasing complexity & limited visibility

Constrained resources

Network unpredictability

Throttled network responsiveness

Rising security threats

Key Objectives & Initiatives

Reduce complexity

Optimize operations

Prioritize CX

Improve ROI

FRONT OFFICE

Continued digital transformation

Scale to meet the increase in SaaS, users, and devices

Flexible and secure network for hybrid work, evolving lifestyles

Real-time communication / collaboration

AIOps & Wi-Fi6e

BACK OFFICE

IoT Sensors, asset tracking

Sustainability

Smart Inventory

Better integration

API Security

Video Analytics and Surveillance

Enterprises need network simplicity, reliability, and high performance at scale

Heighten the User Experience

with Juniper Networks Wireless, Wired, and SD-WAN

Deliver reliable wireless access for customers and employees



High performing WAN links with seamless back up connectivity



Simplified operations for network administrators

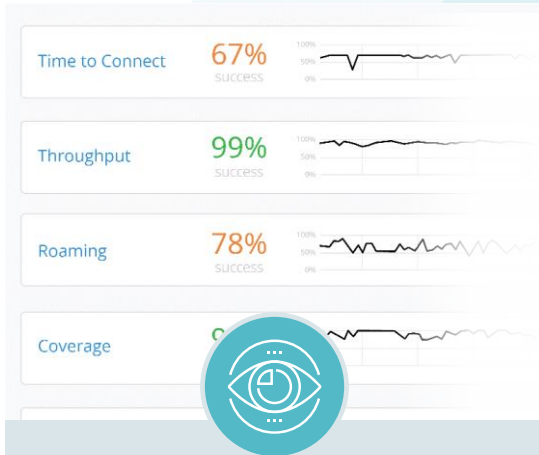


Reliable, consistent Wi-Fi Coverage Everywhere

AI-NATIVE ENTERPRISE

Substantially Better

Key Differentiation



Client Level
Visibility



AI-driven Operations
and Support



Microservices Cloud
for Agility



Digital Engagement
with Virtual BLE

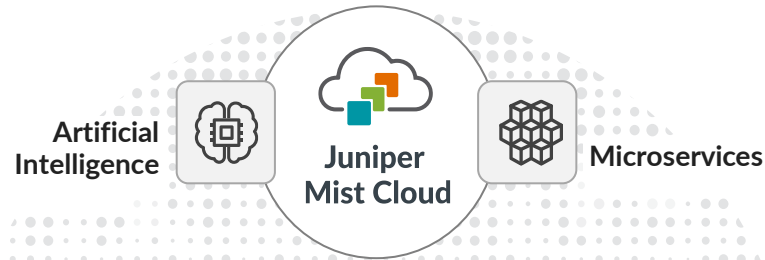
UNDERPINNED BY A 100% OPEN API DRIVEN ARCHITECTURE

Delivered Across the Full Stack

AI-Native Enterprise Portfolio

Product Innovations

- AI-driven Access Assurance (cloud NAC)
- ChatGPT with Marvis for documentation
- Zoom Continuous User Experience Learning
- AP24 entry level Wi-Fi 6E access point
- Marvis application in Teams



AI-Driven Cloud Services

Virtual Network Assistant

Marvis

- AI-Native Problem Solver
- Conversational Assistant



Marvis Actions

- Proactive Network Insights & Remediations
- All Encompassing Network Visibility



Premium Analytics



Wi-Fi Assurance



User Engagement



Asset Tracking



IoT Assurance



Access Assurance



Wired Assurance



WAN Assurance

Wireless Infrastructure



Mist Edge



AP Series



BT11 (BLE)

Improve experiences and revenue with Indoor Location Services

Wired Infrastructure



EX Series



QFX Series

WAN Infrastructure



SRX Series



SSR Series

WAN ASSURANCE FOR ENTERPRISE BUSINESS

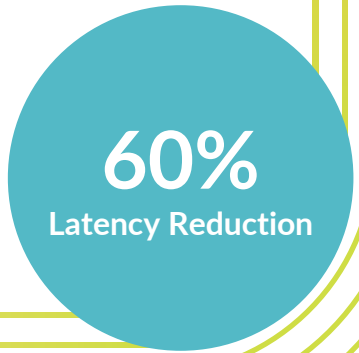
Secure, AI-driven SD-WAN

High performing | Scalable | Zero Trust Secure

- Instantaneous failover for voice, video, and critical apps
- Fast and seamless application performance
- Enhanced bandwidth utilization
- PCI Compliant
- IDS/IPS & URL Filtering
- Manage full-branch offerings under a single, multi-authority management console
- Tunnel-free architecture
- Real-time insight into user experience with WAN Assurance
- Immediate root cause discovery



WAN Assurance



“ With Juniper SSR we accomplished in 3 weeks what we were unable to do with MPLS.”

— Datacenter & Networking Platform Owner



A VISIONARY

SD-WAN Infrastructure

Gartner

2023
MAGIC QUADRANT

WIRED ASSURANCE FOR ENTERPRISE

Leader in Wired LAN

Best-in-class connectivity with EX and Mist AI

- Streamline EVPN-VXLAN deployment with 3-Step Camps Fabrics
- Cloud-based ZTP
- AI-powered insights to better understand real-time experience for throughput, successful connects, and switch health
- Automated troubleshooting of “needle in haystack” problems like misconfigured VLANs and bad cables
- Unified full stack with wireless and WAN for complete client-to-cloud visibility.



Roll out fabrics in
minutes
not in weeks.

Juniper Business Use Only

“With Mist AI integrated into the Juniper network, a small team can manage a vast network with 1,000 switches and 60 buildings on three campuses.”

- CTO & Deputy CIO, Univ. of Texas SA

A LEADER

Enterprise Wired & Wireless LAN Infrastructure

Gartner

2024
MAGIC QUADRANT

Gartner names Juniper furthest in Vision and highest in Execution.

MIST AP SERIES FOR ENTERPRISE

Leader in Wireless LAN

Reliable and consistent Wi-Fi, everywhere

- Customizable service levels; down to the client
- Eliminate truck rolls with dynamic packet capture
- Fast mean time to repair with automated event correlation and proactive AI-driven actions
- Cloud-based dashboard with microservices architecture
- 5-Star Rating on Gartner Peer Insights
- Up to 802.11ax (Wi-Fi 6e): 4x4:4
- Auto placement & orientation (RRM)
- Rapid deployment with QR code scanning

AI-Driven Cloud Services

Premium Analytics

Wi-Fi Assurance

User Engagement

Asset Tracking

IoT Assurance

Access Assurance

Mist Edge

AP Series

Deployment models available for both Indoor & Outdoor

BT Series

BT Series exclusively for Bluetooth® Low Energy

90%
of network errors
slashed

"85%
reduced site visits"
— Network and Cloud Architect

GAP

A LEADER

Enterprise Wired & Wireless LAN Infrastructure

Gartner

2024
MAGIC QUADRANT

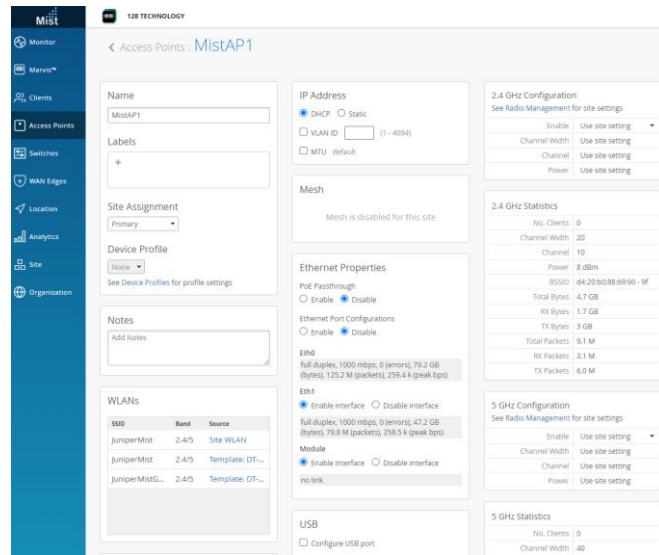
Gartner names Juniper furthest in Vision and highest in Execution.

Easiest Day 0, 1, 2 Operations in the Industry



A

Scan and claim your devices to deploy industry leading Wired, Wireless, and WAN access



B

Apply policy/config via templates and remotely pushout updates from the Mist portal



C

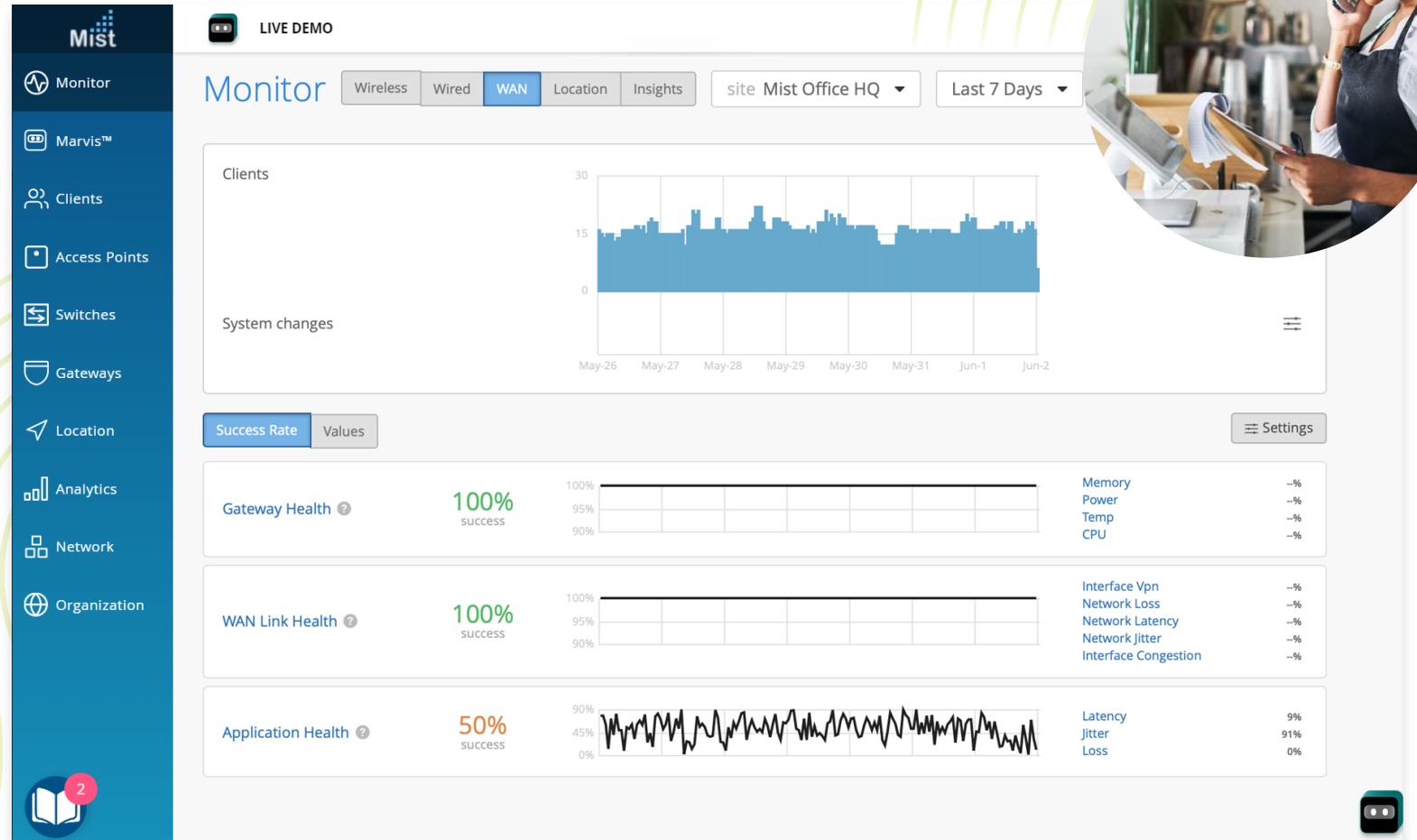
Deliver best-in-class connectivity throughout all your enterprise locations

Assured Experiences for Wi-Fi, Wired, and WAN

Automated operations make enterprise networks more predictable, reliable, and impactful

Enterprise network managed out of Mist AI Cloud

- ✓ Proactive optimization of wireless performance
- ✓ Dynamic packet capture for rapid IT troubleshooting
- ✓ Automatic root-cause identification
- ✓ Network automation via APIs featuring native Zoom & Teams insights



Marvis | Virtual Network Assistant (VNA)

Marvis
Actions

Conversational
AI interface

Delivers self-driving network

Automatic actions

Driver Assist to recommend actions

- Track upgrades
- Fix misconfigured ports/VLANs
- Identify bad cables
- Find L2 loops
- Identify device compromise and risk to the network

The screenshot displays the MARVIS interface with a central network diagram. The diagram shows a central node '10' connected to various components: '5 Switch', '3 AP', '2 Authentication', 'DHCP, DNS', 'RF', 'Security', and 'Clients'. A 'Missing VLAN' alert is visible on the left side of the diagram.

Below the diagram, the 'MISSING VLAN' section shows a table of recommended actions:

ID	Info	Action	Date
MV-8	VLAN 248 is missing in 4 APs in 3 Switches at 2 Sites	Add VLAN 248 to the switches	Sep 23, 2019 04:50 PM
MV-1	VLAN 100 is missing in 2 APs in 1 Switch at 1 Site	Add VLAN 100 to the switch	Sep 27, 2019 02:34 AM
MV-12	VLAN 200 is missing in 2 APs in 2 Switches at 1 Site	Add VLAN 200 to the switches	Sep 30, 2019 01:35 AM

On the right side of the interface, the 'LATEST UPDATES' section shows a list of recent actions and issues, including a 'RESOLVED ACTION' and a 'REOCCURRING ISSUE'.

Marvis | Virtual Network Assistant (VNA)

Marvis Actions

Conversational AI interface

Transforms how IT interacts with the full stack network

Streamlines operations and boosts experiences

Uses chat (NLP)

Provides deep understanding of issues

ChatGPT integration for documentation

The screenshot displays the Mist network management interface. The main dashboard is titled 'Monitor' and shows various performance metrics for a 'Live Demo' site. The metrics include:

- Users:** A bar chart showing user activity over time, peaking around 3:00 pm.
- System changes:** A small bar chart showing system changes over time.
- Success Rate:** A table of success rates for various services, including Time to Connect (94% success), Successful Connects (93% success), Coverage (88% success), Roaming (98% success), Throughput (96% success), Capacity (75% success), and AP Uptime (64% success).

The right side of the interface features a 'MARVIS' chat window titled 'Troubleshoot ap Deeyo AP 1'. The chat contains the following text:

Checking Deeyo AP 1. Here is what I found between September 1st ~ September 2nd:

- Slow Association:** Clients of the AP had slow association due to transmission failure. The AP is currently online.
- AP Disconnect:** The AP was disconnected from cloud for a total of around 15 minutes due to switch down.
- Poor Coverage:** Due to weak signal strength.

At the bottom of the chat window, there are buttons for 'Message', 'Choose an option', 'Troubleshoot device', 'Troubleshoot site', 'Device Search', 'Documentation', and 'Marvis Actions'.

Business Outcomes

Leader in Indoor Location

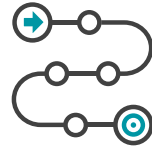
User Engagement & Asset Visibility



Improve customer engagements and get greater control of their mobile journey



Drive greater revenue through tailored offers, personalized experiences, and optimized product placements



Gain additional insights into workflow and productivity with asset visibility



Accelerate digital transformation with scalable and highly accurate location services using vBLE versus physical beacons

“Mist location is easily deployed via an SDK which can be incorporated in different applications across the VA portfolio.”



- ✓ Get pervasive and reliable Wi-Fi experience with consistent coverage everywhere
- ✓ Reduced TCO and hardware footprint of an Indoor Location solution
- ✓ From real-time wayfinding with accurate (1-3m) turn-by-turn navigation, to location-based proximity notification and alerts
- ✓ Rich ecosystem of partners to build differentiation

Make Every User Experience Exceptional

WITH JUNIPER NETWORKS AI-NATIVE ENTERPRISE SOLUTIONS

- Industry's only AI-native full stack of Wireless, Wired, and SD-WAN managed via common AI engine/cloud
- The most automated Day 0, 1, 2 operations – *Juniper ranks #1 in Gartner Critical Capabilities*
- AI-driven insights into user experience, not just network SLAs
- Microservices, cloud-based architecture to deliver simplicity, end-to-end assurance, security, and scale
- Integrated Access Assurance and Indoor Location to simplify operations and elevate experiences

10,400 EMPLOYEES + 120 LOCATIONS + 50 COUNTRIES + 24/7 AVAILABILITY TO ADDRESS ALL CUSTOMER NEEDS

777,000 LBS
OF CARBON EMISSIONS SPARED IN 2020

1ST COMPANY
TO PACKAGE WITH 100% RECYCLED OBP

96%
Reduction in
trouble tickets

The Only Leader
of Both Gartner
Magic Quadrants

A LEADER

Indoor Location Services
Enterprise Wired &
Wireless LAN
Infrastructure

Gartner

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Thank you

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