

# CCMM

## HIMSS SOLUTION

### A strategic framework to guide continuity of care implementation

The Continuity of Care Maturity Model (CCMM) is an eight stage (0-7) model that demonstrates the evolution of communication between clinicians in different settings with limited or no electronic communication to an advanced, multi-organizational, knowledge driven community of care.

## Why CCMM?

Modern healthcare is challenging organizations to deliver pervasive coordinated care across multiple care settings, and has presented concerns surrounding efficiency and accuracy. Continuity between care settings is increasingly crucial to clinical and financial success.

### Enhance and expand the coordination of care across multiple settings with HIMSS assessment and strategy.

- Build and improve critical capabilities needed for coordinated patient care, including health information exchange, patient engagement and advanced analytics
- Gauge your performance in each of the stakeholder groups across each care setting in the care community to measure and enhance coordinated care
- Identify and align actions from three critical stakeholder groups:
  - 1) *Governance/Administrative Leaders*
  - 2) *Clinical Leaders*
  - 3) *Information Technology (IT) Leaders*

### Benefits to Healthcare Leaders

#### Advance

Move toward patient-centered care with Electronic Medical Record (EMR) access and input, personalized alerts, and patient-specific goals.

#### Shape

Coordinate care across care settings and teams with alerts and reduced errors.

### Model

Drive toward a consolidated EMR with semantic interoperability through health information exchange modeling.

### Guide

Bolster analytics competency, patient-level personalized clinical decision support and population health management.

# CCMM

HIMSS SOLUTION

## Progress to Stage 7 with the CCMM Toolkit

### CCMM Strategy

HIMSS CCMM Strategy and Validation Services help to build your adoption plan and continuity of care strategy to uncover opportunities for improving coordinated care across care settings.

Our experts assess and document achievement in Governance, Clinical

and IT groups enabling interdependent team collaboration and coordination across key stakeholders. CCMM provides insight focused on up to five care settings; these can include examples such as acute care facilities, outpatient facilities and emergency care.

### CCMM Education

Do you need more information about the maturity model? Get an expert presentation directly from HIMSS with a deep dive into key focus areas to ensure strategic alignment and level-set your organization.

**Ready to get started? Email us at [info@himssanalytics.org](mailto:info@himssanalytics.org) or visit [www.himssanalytics.org/CCMM](http://www.himssanalytics.org/CCMM) for more information**

HIMSS offers information and technology frameworks that assist regulatory bodies and healthcare providers in making lasting improvements in efficiency, performance, and care outcomes.

With a suite of Maturity Models led by flagship model EMRAM, HIMSS provides prescriptive frameworks to healthcare organizations allowing for global comparability, benchmarking, and strategic clinical and financial improvement.

The Analytics Solutions Certified Program offers professional training for vendors to educate and build strategy around the Maturity Models.